

THE CHISLEHURST MEDICAL PRACTICE

PATIENT PARTICIPATION GROUP

STATEMENT FOR 2016

We have had a busy but successful year.

Our Walking Group prospers and, as at the 31st December, there were 42 members.

We have had some communication with other PPGs in Bromley and, because we are better established than most, we have been able to show what we have achieved.

Three of our members were interviewed at the Care Quality Commission's Inspection at the Practice.

Every year now we issue two Newsletters, Spring and Autumn, and, this year, as the Practice staff are always busy, we have helped with some of the printing. Apart from being available to patients in the Surgery, copies of the Newsletters have been distributed to local Churches, Pharmacies and the Chislehurst Library. We handed out copies of the Autumn edition at all the 'Flu Clinics where we also asked people to fill in our Questionnaire.

We had a wonderful response to the Survey which was largely to help the Practice in determining use of their electronic systems.

During 2016 we reached our goals for the year.